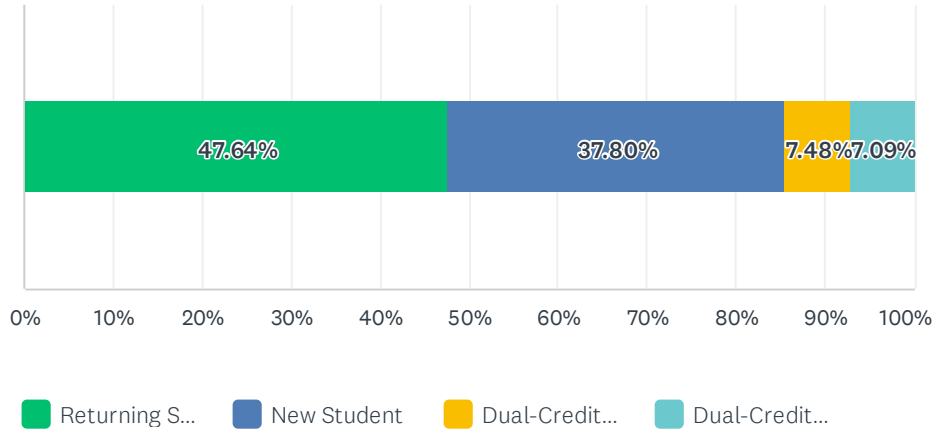


Q1 Are you a new student (never attended) or a returning student (have been to CBC in the past)?

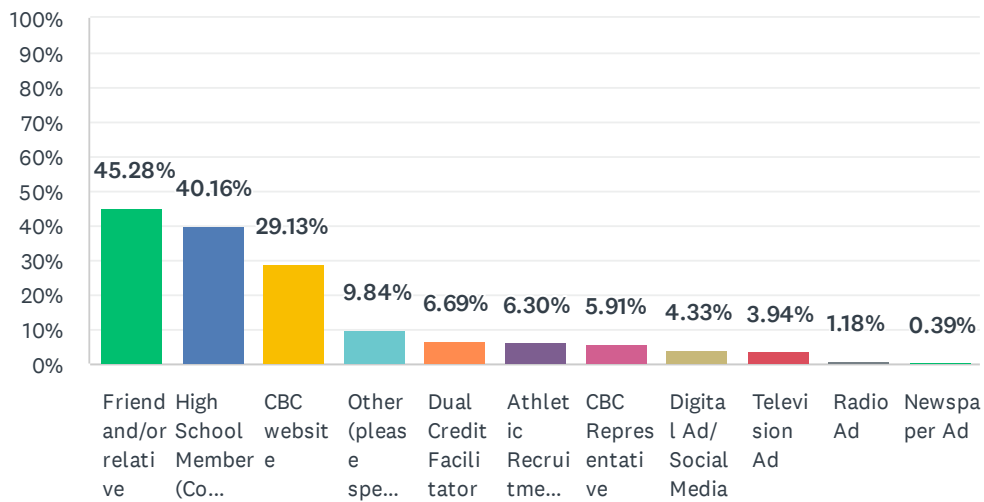
Answered: 254 Skipped: 0



ANSWER CHOICES	RESPONSES	
Returning Student	47.64%	121
New Student	37.80%	96
Dual-Credit Student	7.48%	19
Dual-Credit Student (1st semester)	7.09%	18
TOTAL		254

Q2 How did you hear about Coastal Bend College? (Select all that apply.)

Answered: 254 Skipped: 0



ANSWER CHOICES	RESPONSES
Friend and/or relative	45.28% 115
High School Member (Counselor, Principal, Teacher, etc.)	40.16% 102
CBC website	29.13% 74
Other (please specify)	9.84% 25
Dual Credit Facilitator	6.69% 17
Athletic Recruitment Visit	6.30% 16
CBC Representative	5.91% 15
Digital Ad/ Social Media	4.33% 11
Television Ad	3.94% 10
Radio Ad	1.18% 3
Newspaper Ad	0.39% 1
Total Respondents: 254	

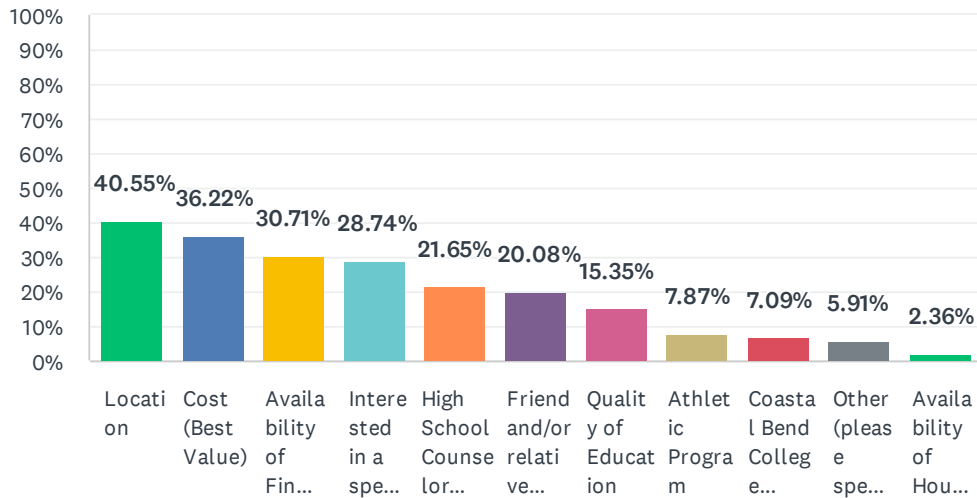
#	OTHER (PLEASE SPECIFY)	DATE
1	i grew up here so this is always the college i knew i was going to go to.	10/4/2022 4:42 PM
2	My school	9/30/2022 8:19 AM
3	prior student	9/29/2022 9:32 PM
4	Previous student	9/29/2022 4:03 PM
5	It is the closest community college	9/29/2022 1:49 PM
6	self	9/29/2022 1:16 PM

Registration Survey

7	My mom	9/29/2022 12:37 PM
8	I am an employee	9/29/2022 10:23 AM
9	Drove by	9/26/2022 9:14 PM
10	Community college	9/23/2022 7:34 PM
11	ECHS	9/23/2022 3:26 PM
12	I searched for nearby colleges that offer my field of interest.	9/22/2022 10:52 AM
13	Veterans Administration	9/21/2022 3:21 PM
14	Google	9/21/2022 2:26 PM
15	It's local	9/21/2022 8:33 AM
16	I am a transfer from another college, the advisor there recommended CBC.	9/20/2022 4:57 PM
17	Parental Suggestion	9/20/2022 2:55 PM
18	Recommended by counselor at different university	9/20/2022 2:40 PM
19	I work here	9/20/2022 2:20 PM
20	Local college	9/20/2022 2:20 PM
21	My advisor at Victoria College	9/20/2022 2:18 PM
22	Local college	9/20/2022 2:14 PM
23	Trio Talent Search	9/20/2022 2:12 PM
24	My boyfriend attended	9/20/2022 2:11 PM
25	.	9/7/2022 9:13 PM

Q3 What helped you to make your final decision to attend Coastal Bend College? (Select all that apply).

Answered: 254 Skipped: 0



ANSWER CHOICES	RESPONSES
Location	40.55% 103
Cost (Best Value)	36.22% 92
Availability of Financial Aid	30.71% 78
Interested in a specific program	28.74% 73
High School Counselor/Facilitator/Teacher	21.65% 55
Friend and/or relative attends CBC	20.08% 51
Quality of Education	15.35% 39
Athletic Program	7.87% 20
Coastal Bend College representative	7.09% 18
Other (please specify)	5.91% 15
Availability of Housing	2.36% 6
Total Respondents: 254	

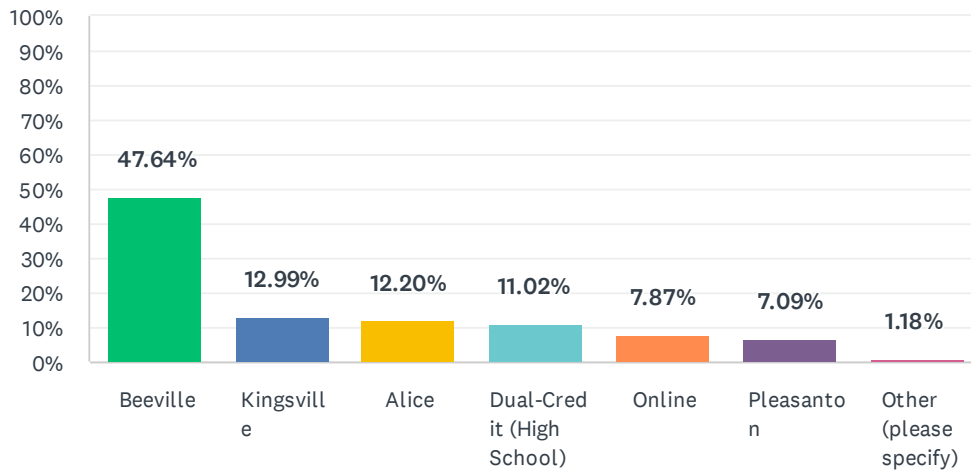
#	OTHER (PLEASE SPECIFY)	DATE
1	Welding program	9/29/2022 10:18 AM
2	ECHS	9/23/2022 3:26 PM
3	No time limit on pre requisites	9/21/2022 5:45 PM
4	Veterans Administration	9/21/2022 3:21 PM
5	Online option	9/21/2022 1:46 PM

Registration Survey

6	Nursing program	9/20/2022 3:50 PM
7	Dental Hygiene Program	9/20/2022 3:34 PM
8	Dental Hygiene Program	9/20/2022 3:34 PM
9	Dental Hygiene Program	9/20/2022 3:29 PM
10	DENTAL HYGIENE PROGRAM	9/20/2022 3:22 PM
11	I work here, so it was more feasible to get my Associates here.	9/20/2022 2:20 PM
12	Respectful staff	9/20/2022 2:20 PM
13	.	9/7/2022 9:13 PM
14	Ease of access	9/7/2022 4:48 PM
15	ease of access/location	9/7/2022 4:46 PM

Q4 Which CBC location did you visit to register?

Answered: 254 Skipped: 0

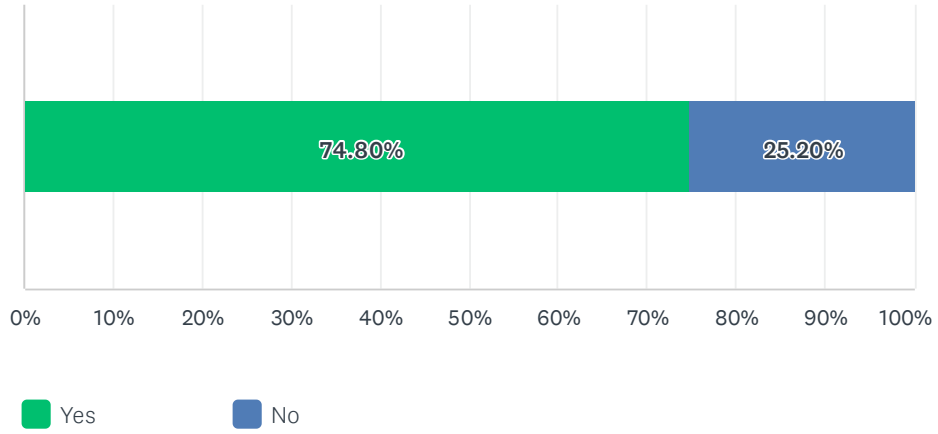


ANSWER CHOICES	RESPONSES	
Beeville	47.64%	121
Kingsville	12.99%	33
Alice	12.20%	31
Dual-Credit (High School)	11.02%	28
Online	7.87%	20
Pleasanton	7.09%	18
Other (please specify)	1.18%	3
TOTAL		254

#	OTHER (PLEASE SPECIFY)	DATE
1	cougar course	9/27/2022 10:47 AM
2	ECHS	9/23/2022 3:26 PM
3	.	9/7/2022 9:13 PM

Q5 Did you speak with a CBC Staff Member prior to registering for classes this semester?

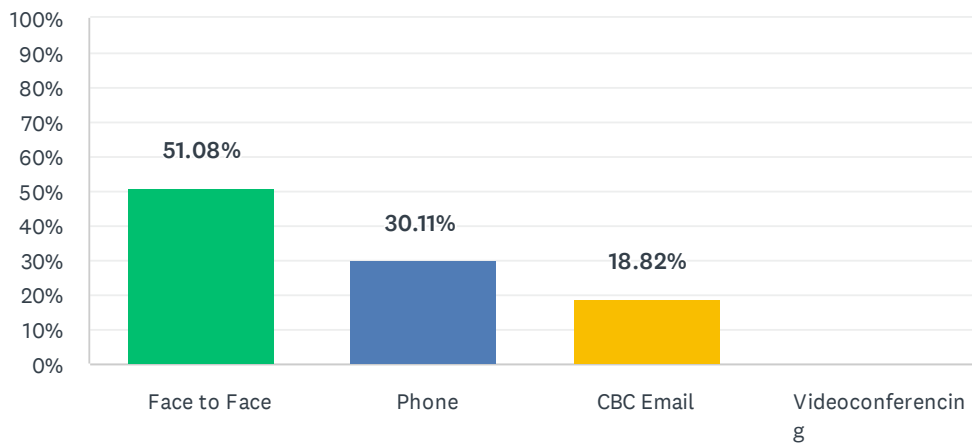
Answered: 254 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	74.80%	190
No	25.20%	64
TOTAL		254

Q6 How did you communicate with the CBC staff member?

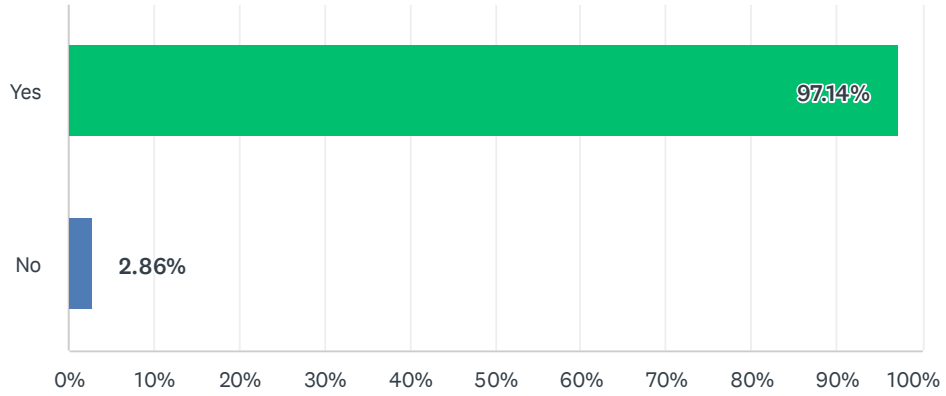
Answered: 186 Skipped: 68



ANSWER CHOICES	RESPONSES	
Face to Face	51.08%	95
Phone	30.11%	56
CBC Email	18.82%	35
Videoconferencing	0.00%	0
TOTAL		186

Q7 You have indicated you spoke to a CBC staff member via CBC email.
Did they respond to you within 24-48 hours?

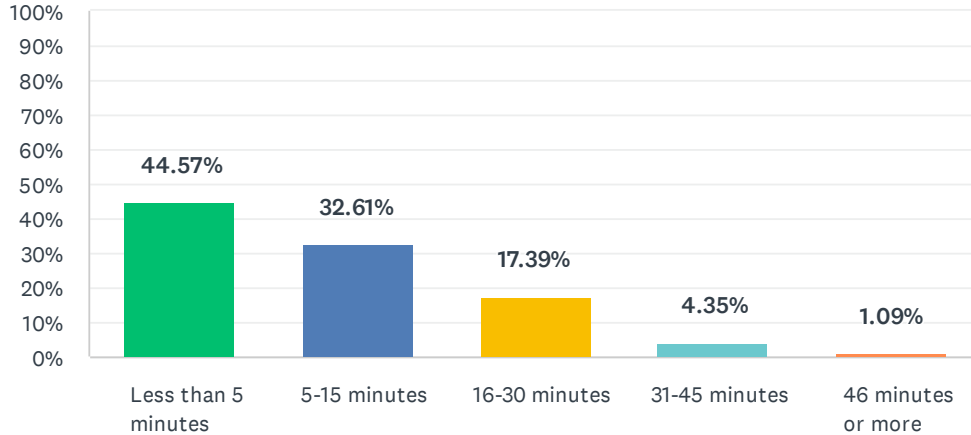
Answered: 35 Skipped: 219



ANSWER CHOICES	RESPONSES	
Yes	97.14%	34
No	2.86%	1
TOTAL		35

Q8 You have indicated you met face to face with CBC staff member today. How long was your wait time?

Answered: 92 Skipped: 162



ANSWER CHOICES	RESPONSES	
Less than 5 minutes	44.57%	41
5-15 minutes	32.61%	30
16-30 minutes	17.39%	16
31-45 minutes	4.35%	4
46 minutes or more	1.09%	1
TOTAL		92

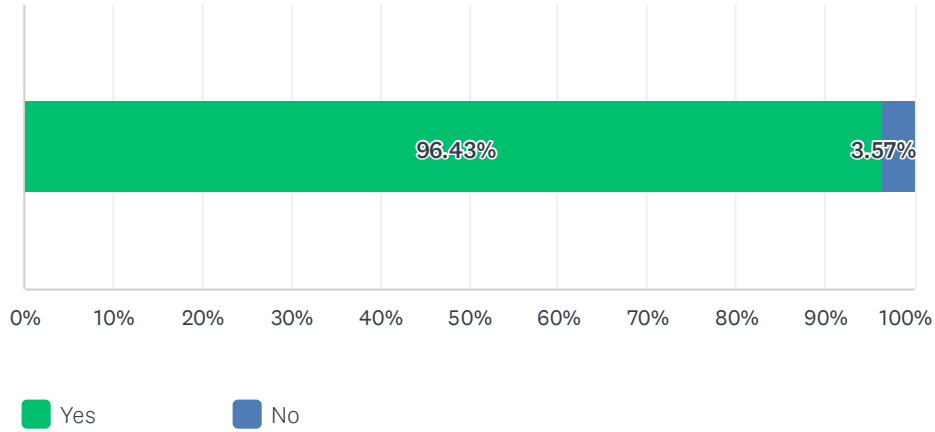
#	ADDITIONAL FEEDBACK REGARDING WAIT TIME TO SPEAK WITH A CBC STAFF MEMBER:	DATE
1	I believe it was Mrs.Abrigo she always had an open ear and has always helped me with pretty much anything i was asking for.	10/4/2022 4:43 PM
2	Success Coaches rarely returned phone calls and emails so I had to visit campus and was still confused and feeling uneasy about my decisions. Now taking classes I have difficulty with online classes and instructors that do not want to help.	9/30/2022 4:49 PM
3	they all have been wonderful people (hope,jessica,and yvonne). very friendly and so helpful and really appreciate them . also dr kayla jones did a wonderful job in getting the classes i need to get register.	9/30/2022 2:09 PM
4	Everything was good, with great communication and feedback.	9/30/2022 11:37 AM
5	Randi O'bryant at the Pleasanton Tx location is super helpful! She went above and beyond to help me understand how things work as well as know what the best plan for me is. She is very knowledgeable in her field.	9/30/2022 10:23 AM
6	more than one person waiting	9/29/2022 8:40 PM
7	N/A	9/29/2022 11:45 AM
8	Keenan was so helpful in registering my classes before due date and helping with transcripts. Also, Steven Munoz and I have communicated a lot through email regarding my VA benefits	9/29/2022 10:25 AM

Registration Survey

	and he has been extremely helpful in pushing the process along. I appreciate their help!!!	
9	As an employee, it is easier for me to see someone when they have time to see me. I can efficiently run over to their office to speak to them.	9/29/2022 10:24 AM
10	Jessica Cavazos helped in a timely manner. She is a professional academic advisor in Kingsville texas	9/28/2022 8:46 PM
11	The wait time was not the problem, It was the lack of communication with the success coach. But later I found out she was having health issues. It was understandable but I wanted to make sure I had everything I needed in time. The front lady at the desk was amazingly helpful and friendly all three times I went to the campus after emailing and calling numerous times. But overall it worked out and everyone was helpful ,informative and helping me get back to school. I very much appreciate it!	9/26/2022 8:28 PM
12	Went to take my TSI's ended up finding out that I got approved for financial aid advisor and then I went ahead and signed up for classes I took a two-year break not taking any classes	9/22/2022 4:06 AM
13	They are awesome	9/21/2022 3:23 PM
14	Because I want to be in coastal bend college to learn that is my favorite thing to do in my life	9/21/2022 10:55 AM
15	I had to go in person because when I called for assistance, nobody answers or I leave messages that go unreturned. I experienced difficulty reaching financial aid and admissions people as well as people for asking about the nursing program. I would say this is a big issue, at least with the Alice offices. Very hard to reach people by phone, which makes it difficulty because I have to go to Alice but am from out of town.	9/20/2022 6:57 PM
16	While waiting, my mother and I were continuously asked if we needed anything and who we were waiting on so that we could be helped quickly.	9/20/2022 4:59 PM
17	Everyone is so helpful and willing to guide me to get to the right path	9/20/2022 2:34 PM
18	I feel that because I am employed at CBC I can get better service in a timely manner than most of those who are regularly attending students.	9/20/2022 2:21 PM
19	My advisor was busy with other students so the wait couldn't be helped	9/20/2022 2:12 PM
20	Very pleasant. The front desk person asked me to sign in and said someone would be with me shortly. She gave me several options of where to wait.	9/7/2022 10:56 AM

Q9 You have indicated you spoke to a CBC staff member on the phone. Was the automated phone system easy to navigate?

Answered: 56 Skipped: 198



ANSWER CHOICES	RESPONSES	
Yes	96.43%	54
No	3.57%	2
TOTAL		56

#	IF NO, PLEASE EXPLAIN:	DATE
1	There was never any answer and I constantly had to leave messages and follow up on my calls to get a reply.	9/21/2022 5:46 PM

Q10 You have indicated you met with a CBC staff member via videoconferencing. Was the connection adequate to meet your needs?

Answered: 0 Skipped: 254

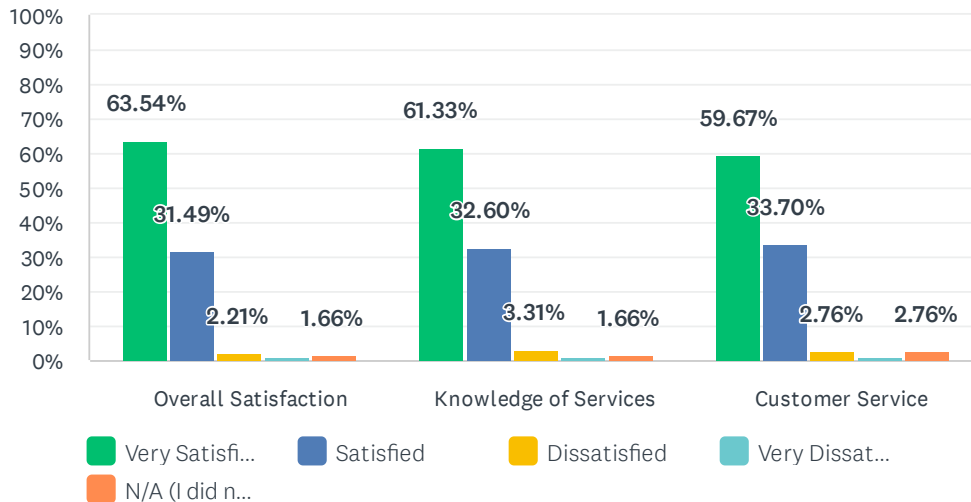
 No matching responses.

ANSWER CHOICES	RESPONSES
Yes	0.00% 0
No	0.00% 0
TOTAL	0

#	IF "NO", PLEASE PROVIDE ADDITIONAL FEEDBACK REGARDING THE CHALLENGE(S):	DATE
	There are no responses.	

Q11 Please rate your level of satisfaction with the following aspects of Advising.

Answered: 181 Skipped: 73



	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT INTERACT WITH ADVISING THIS SEMESTER.)	TOTAL
Overall Satisfaction	63.54% 115	31.49% 57	2.21% 4	1.10% 2	1.66% 3	181
Knowledge of Services	61.33% 111	32.60% 59	3.31% 6	1.10% 2	1.66% 3	181
Customer Service	59.67% 108	33.70% 61	2.76% 5	1.10% 2	2.76% 5	181

#	ADDITIONAL FEEDBACK REGARDING ADVISING:	DATE
1	It is very hard to get a hold of someone over the phone at the campus. I've had many instances when I've needed to speak to an advisor or financial aid and I get voicemail and I will not get a call back. I just keep have to keep calling until I finally get someone. I have learned to navigate the website and that is what helps me the most.	9/29/2022 9:15 PM
2	very knowledgeable about all area of majors	9/29/2022 8:41 PM
3	I communicated through email and phone	9/29/2022 3:07 PM
4	It is hard to get in contact with anyone. No one answers their phones or emails. Its near impossible to see anyone in person. I was put in a class that I knew I had taken at a different college and an advisor argued with me saying I hadn't taken it yet. No one knew anything. Very disorganized! Wasted money on a class when I didn't have to. I work with several people who are taking classes at Coastal Bend and they all complain about the lack of communication. VERY dissatisfied. They make it hard to start school.	9/29/2022 12:49 PM
5	Satisfied	9/29/2022 11:46 AM
6	The first advisor I had was not super helpful, but my second advisor has been awesome. I make sure I am able to meet with Angelita Abrigo-Villareal each time I need help.	9/29/2022 11:40 AM
7	Jessica Cavazos was very professional and responded to my voicemals and face to face in a timely manner. She helped me register for my classes and offered many academic opportunities. She is a great academic advisor.	9/28/2022 8:47 PM

Registration Survey

8	Thank you for helping me get everything handle.	9/26/2022 8:29 PM
9	I love it	9/22/2022 4:25 PM
10	very professional and knowledgeable, kind and helpful!	9/22/2022 1:44 PM
11	Staff is not knowledgeable on program information. Staff you are directed to either is rude or does not return calls or loses emails sent.	9/21/2022 5:47 PM
12	██████ takes forever to respond via email and unable to get in contact with her via phone at all	9/21/2022 8:36 AM
13	Great service.	9/20/2022 11:09 PM
14	When I have gone to meet with advising, they are not there.	9/20/2022 6:58 PM
15	Although we did not sign up for a tour, the person that we saw was kind enough to give us a tour and help me figure out what specific classes I needed for my first semester here at CBC.	9/20/2022 5:01 PM
16	Wish I got more personalized help. I was dropped from classes because of a glitch in the payment system at the last minute and that was very stressful, I thought I was getting payment due email by mistake because I had paid already. Maybe if I got a phone call about it they would've caught it. It's a good thing too because I didn't even know I could make up classes to get a better gpa untill I had to reregister for a different class because of the glitch.	9/20/2022 4:30 PM
17	Sometimes I feel I needed more assistance and the advisor didn't provide the information I needed.	9/20/2022 3:23 PM
18	Just wonderful	9/20/2022 2:34 PM
19	I feel that my questions have no answers—especially when dealing with my own personal children's enrollment into CBC. Though a small population, homeschoolers exist, and CBC has no knowledge of how to help them. I did all the research myself. When I personally ask for advice for myself I know whom to see. Again because I work here, I have more capability of finding whom I need, than the general public.	9/20/2022 2:24 PM
20	Will forever love our advising and will always recommend cbc	9/20/2022 2:21 PM
21	I LOVE this community College! I love the care the community has for their students. I also love that I get the opportunity to work with such technology that I will be able to for my future career :)	9/20/2022 2:20 PM
22	Easy to communicate any issues with advisor	9/20/2022 2:12 PM
23	I was called/reminded by a Success Coach during the extension for registration that following Monday and I was able to register for a course that I need for my Associates degree. I am extremely grateful for that phone call and reminder, for in the midst of my children's new school schedules, I forgot my own! I was successfully registered for the Fall 2022 term. Thank you CBC!!! SUCCESS HAPPENS HERE!!	9/6/2022 3:31 PM

Q12 You have indicated you did not speak with a CBC staff member prior to registration. Please provide some feedback as to why you chose not to be advised this semester.

Answered: 44 Skipped: 210

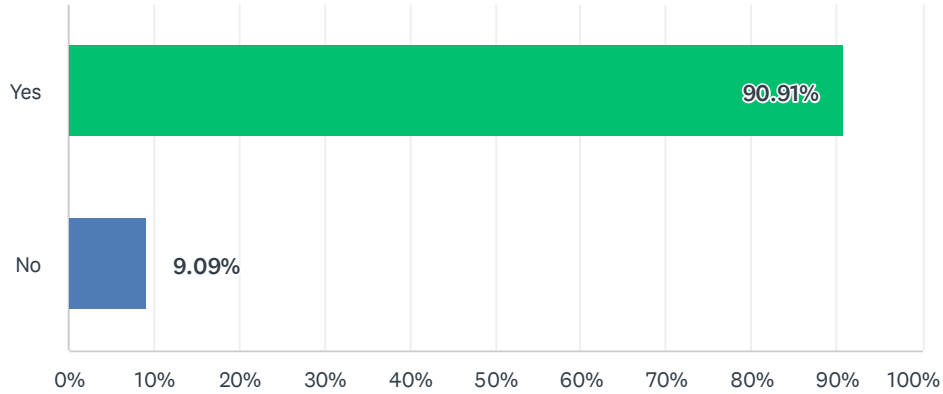
#	RESPONSES	DATE
1	I am a high school student therefore it was not needed.	9/30/2022 11:07 PM
2	I had classes set up already	9/30/2022 1:43 AM
3	Advisor never responded to my emails.	9/30/2022 12:43 AM
4	lvn to m bridge program	9/29/2022 9:33 PM
5	i did not know how to contact an advisor .	9/29/2022 8:22 PM
6	I was able to sign up easily for classes	9/29/2022 7:19 PM
7	Did not need to	9/29/2022 1:16 PM
8	My mom helped me she attends this school as well.	9/29/2022 12:37 PM
9	There was just no need to speak to anyone.	9/29/2022 11:58 AM
10	N/A	9/29/2022 11:17 AM
11	because i already knew what to do	9/29/2022 11:16 AM
12	already knew exactly what i wanted to do	9/29/2022 11:14 AM
13	because i already knew what to do.	9/29/2022 11:14 AM
14	I didn't directly speak to a CBC staff member due to the fact that I'm a dual-credit student and my school counselor did everything for me.	9/29/2022 11:14 AM
15	It was a last minute registration. I have tried to contact an adviser though.	9/29/2022 10:45 AM
16	In 2017 when i first attended school right out of highschool I had plenty of help from HS councilor with enrolling. When the new year came around I was not aware about renewing financial aid or reregistering for school so I stayed behind and didnt get to go back. Since then a handful of years have passed and I decided it was time to figure out on my own how to return to school. So I wouldnt have depend on anyone assisting me. Therefore I did everything on my own didnt speak with anyone and i accomplish my goal.	9/29/2022 10:22 AM
17	I have a degree plan already and know the classes i needed to register this semester	9/29/2022 10:17 AM
18	I don't know	9/28/2022 12:31 PM
19	I did not know how to be advised.	9/26/2022 1:27 PM
20	I didn't know I could.	9/26/2022 12:20 PM
21	I have a good understanding of what courses are required for my degree, I know my strengths and weaknesses, and I know the workload I can handle. I was successful last semester with my class combination so I had the confidence that I could choose for myself again this semester. Though, I will be speaking with someone before I enroll in spring courses.	9/24/2022 5:05 PM
22	I don;y know any staff members of CBC	9/24/2022 2:31 PM
23	I applied online	9/23/2022 10:17 PM
24	Randi had helped me with my first year so I was familiar with registering for classes.	9/22/2022 6:43 PM
25	I went through my high-school councilors and advisors.	9/22/2022 10:37 AM

Registration Survey

26	I hadn't had a chance	9/21/2022 10:21 AM
27	I feel like i needed it but i don't have enough time.	9/21/2022 10:00 AM
28	My highschool counselor did the registration process for me.	9/21/2022 9:43 AM
29	Didn't know what I wanted to do after I graduated.	9/21/2022 8:48 AM
30	I was already in the LVN program in the FA21 year but was unsuccessful. I did an exit interview with the dean of nursing and during my re entry into the program I spoke with the nursing instructor at the time of registering for my same classes again.	9/20/2022 9:48 PM
31	I was assisted by someone who used to work at college.	9/20/2022 4:31 PM
32	Program directed automatically enrolled me in classes	9/20/2022 3:57 PM
33	The dean of nursing registers us automatically	9/20/2022 3:51 PM
34	I'm knowledgeable to the program curriculum requirements .	9/20/2022 2:43 PM
35	I knew what classes i needed to take	9/20/2022 2:24 PM
36	I do everything through my counselor here at my high-school so I rarely speak to anyone at CBC.	9/20/2022 2:13 PM
37	My coach took care of everything	9/20/2022 2:12 PM
38	I spoke to my high school counselor about dual credit	9/20/2022 2:12 PM
39	My school counselor informed me with the information needed for these courses.	9/20/2022 2:12 PM
40	.	9/7/2022 9:18 PM
41	I knew the classes required for my degree plan	9/7/2022 4:48 PM
42	I knew the classes required for my degree plan.	9/7/2022 4:47 PM
43	they are a waste of time	9/7/2022 4:37 PM
44	Advisor was not available	9/6/2022 3:39 PM

Q13 Do you feel confident you are in the correct courses to meet your educational needs?

Answered: 44 Skipped: 210

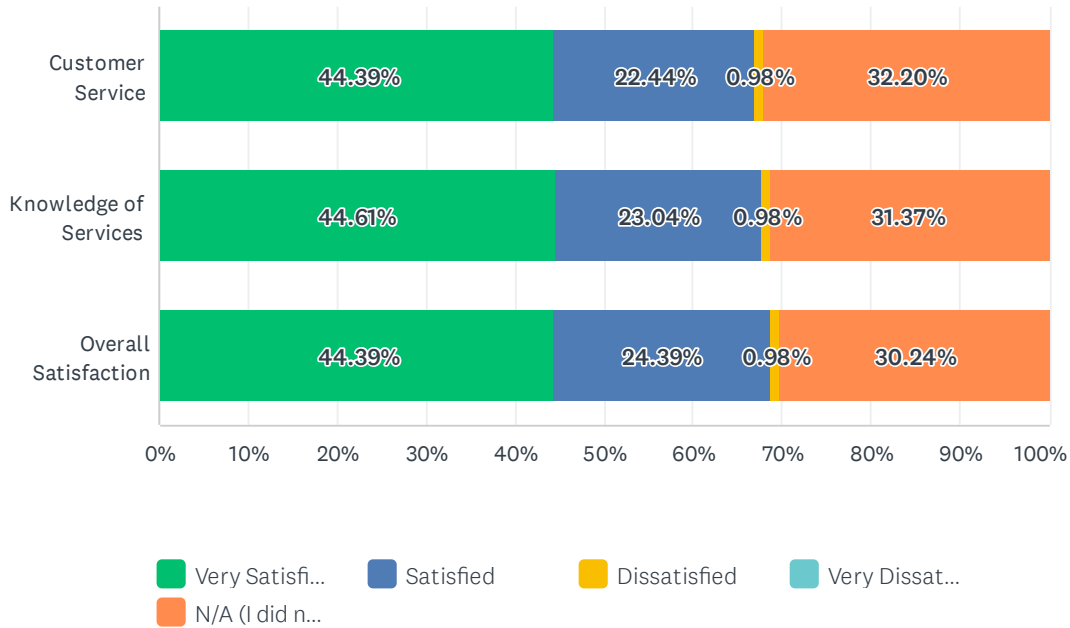


ANSWER CHOICES	RESPONSES	
Yes	90.91%	40
No	9.09%	4
TOTAL		44

#	ADDITIONAL FEEDBACK REGARDING SELF ADVISING:	DATE
1	I think online students should be contacted better to see if they need help or if they have just been having a hard time getting someone to help.	9/29/2022 10:45 AM
2	I did have to change my degree due to computer classes are no longer available online only in person.	9/22/2022 6:43 PM
3	CBC makes me feel encouraged to start my adult life.	9/21/2022 10:00 AM
4	I don't think my english course is too hard or too easy.	9/21/2022 9:43 AM
5	My friend who used to work there was very informative and helped me select the correct classes for this semester	9/20/2022 4:31 PM
6	I feel that there should be more one-on-one with each student and advisor depending on their career pass and also more outreach programs for college students such as adult TRIO program that is for all students not just for high school students.	9/20/2022 2:43 PM
7	.	9/7/2022 9:18 PM

Q14 Please rate your level of satisfaction with the following aspects of Testing Services (TSI Exam).

Answered: 205 Skipped: 49



	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT VISIT TESTING SERVICES.)	TOTAL
Customer Service	44.39% 91	22.44% 46	0.98% 2	0.00% 0	32.20% 66	205
Knowledge of Services	44.61% 91	23.04% 47	0.98% 2	0.00% 0	31.37% 64	204
Overall Satisfaction	44.39% 91	24.39% 50	0.98% 2	0.00% 0	30.24% 62	205

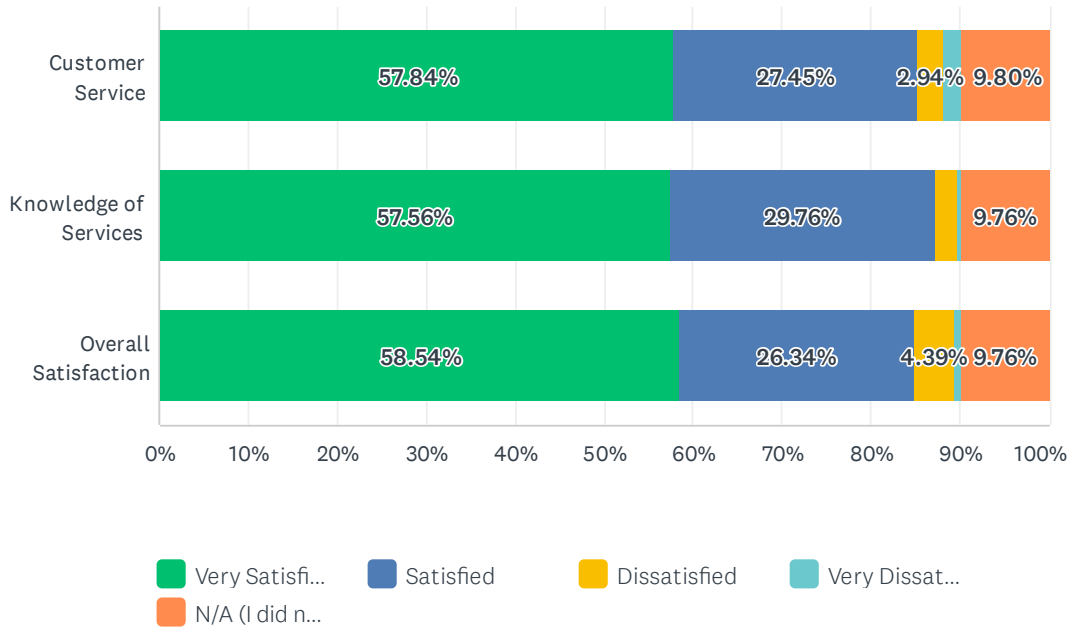
#	ADDITIONAL FEEDBACK REGARDING TESTING SERVICES:	DATE
1	N/A	10/4/2022 4:49 PM
2	She was amazing! Did her job and tried to take stress out if the test	9/30/2022 4:52 PM
3	very friendly made me feel very comfortable	9/29/2022 8:45 PM
4	N/A	9/29/2022 7:24 PM
5	Satisfied	9/29/2022 11:48 AM
6	it good	9/22/2022 4:30 PM
7	I had the best TSI proctors they were very helpful	9/22/2022 4:08 AM
8	They have limited times you can test it would be nice if there were more times to be able to test.	9/20/2022 11:21 PM
9	They coastal bend staff in the business respond promptly and quickly.	9/20/2022 4:34 PM
10	The ladies in the testing department do a good job of being helpful and giving instructions on how to get things accomplished.	9/20/2022 2:54 PM

Registration Survey

11	I didn't need testing services	9/20/2022 2:37 PM
12	Proctor was quick and proper. Explained it easily	9/20/2022 2:17 PM

Q15 Please rate your level of satisfaction with the following aspects of Admissions & Registrar's Office. (Admissions and Transcripts)

Answered: 205 Skipped: 49



	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT INTERACT WITH ADMISSIONS/REGISTRAR'S OFFICE THIS SEMESTER.)	TOTAL
Customer Service	57.84% 118	27.45% 56	2.94% 6	1.96% 4	9.80% 20	204
Knowledge of Services	57.56% 118	29.76% 61	2.44% 5	0.49% 1	9.76% 20	205
Overall Satisfaction	58.54% 120	26.34% 54	4.39% 9	0.98% 2	9.76% 20	205

#	ADDITIONAL FEEDBACK REGARDING ADMISSIONS/ REGISTRAR'S OFFICE:	DATE
1	N/A	9/29/2022 7:24 PM
2	Satisfied	9/29/2022 11:48 AM
3	I have only received a few emails back, non have witch answered any of my questions. I have also called and left a number of messages with different people and have never gotten a call back.	9/29/2022 10:53 AM
4	N/a	9/29/2022 10:44 AM
5	I called and both of them seemed frustrated of my call for need of answers. I did not get the name of them but I had to ask her if she was having a bad day. So I just asked if I can call back next time .	9/28/2022 8:56 PM
6	takes a long while for them to contact me back after numerous attempted contacts	9/24/2022 6:21 PM
7	its good	9/22/2022 4:30 PM
8	They never turned in my transcript to financial aid.	9/22/2022 12:40 PM
9	There is a woman who specifically handles the transcript and financial aid process (I didnt	9/20/2022 10:13 PM

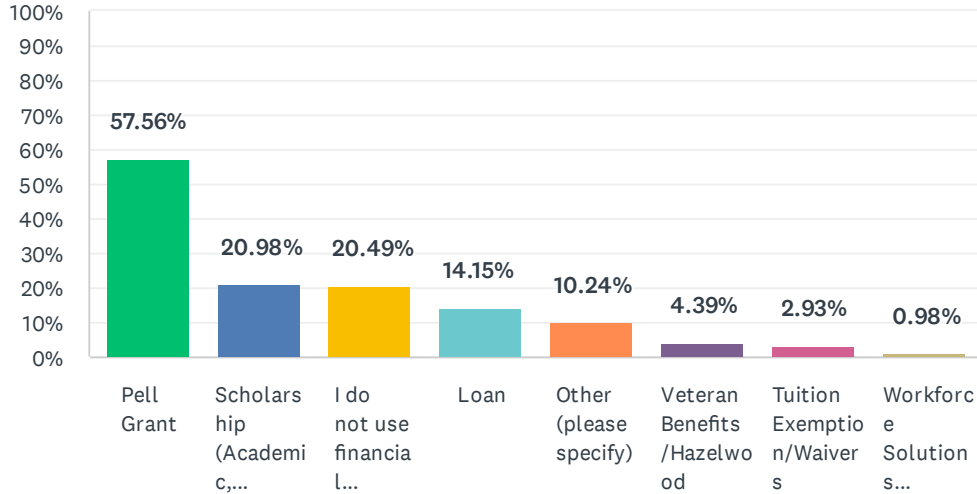
Registration Survey

quite catch her name) that is very rude. She's very unwelcoming and seemed irritated when I asked her for help and direction. As a staff member at a college, you would expect nothing less than a positive and professional attitude especially toward future students.

10	Hard to reach by phone and had to make multiple trips to meet face to face. When I register, I always get a prompt about the TSI, which I took in high school and had a passing grade. I was unable to get into the required math class this semester because of this prompting. I went to the registrar and was told it would fix in a few days. It did not and the classes got full, so I had to take a class I was not planning to take.	9/20/2022 7:06 PM
11	There was a lot of miscommunications regarding my transcript and I had to go to a higher-up to have it dealt with. However, everything is good now!	9/20/2022 5:14 PM
12	They don't send the original transcript by e-mail and the mail takes too long, so we have to wait a couple of weeks with our transfer applications waiting on one item.	9/20/2022 3:26 PM
13	Wish there was a middle-of-the-road choice. They get the job done but sometimes they don't seem to have all the information or know someone who can help.	9/20/2022 2:54 PM
14	Some days it took longer to get someone to pick up the phone, but eventually I got to the person I needed	9/20/2022 2:37 PM
15	Received an answer fairly quick on my change of Major form	9/20/2022 2:17 PM
16	No one ever answered the phone. Ms. Peggy in Pleasanton had to try for me.	9/7/2022 11:01 AM

Q16 Please indicate below the types of financial assistance you are receiving (Select all that apply).

Answered: 205 Skipped: 49



ANSWER CHOICES	RESPONSES	
Pell Grant	57.56%	118
Scholarship (Academic, Athletic, Foundation, etc.)	20.98%	43
I do not use financial assistance.	20.49%	42
Loan	14.15%	29
Other (please specify)	10.24%	21
Veteran Benefits/Hazelwood	4.39%	9
Tuition Exemption/Waivers	2.93%	6
Workforce Solutions Funding	0.98%	2
Total Respondents: 205		

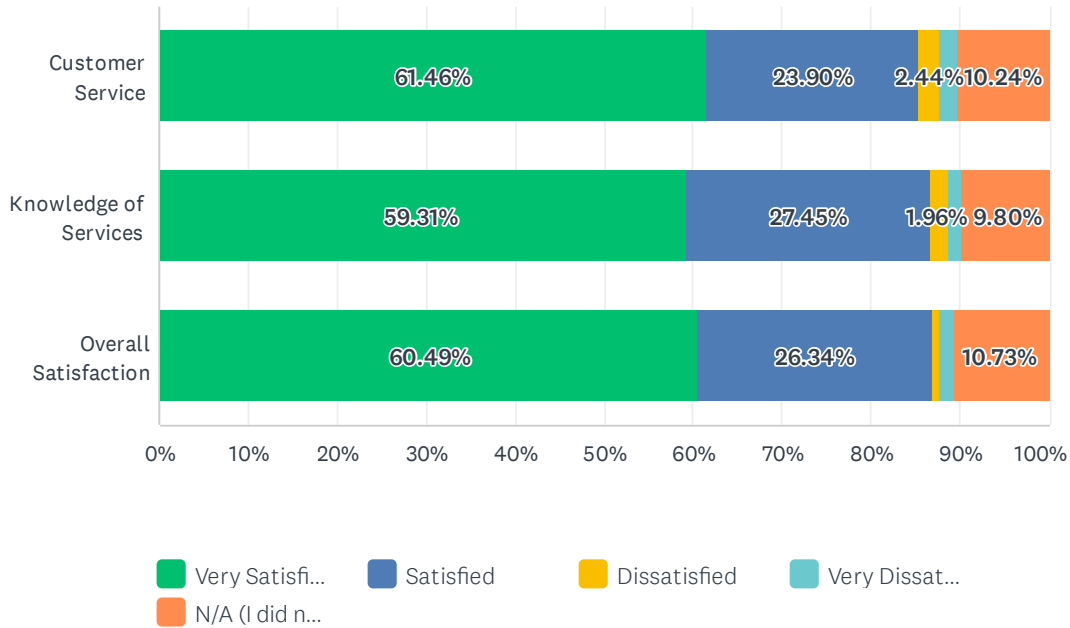
#	OTHER (PLEASE SPECIFY)	DATE
1	Financial aid	10/4/2022 4:49 PM
2	financial aid	9/30/2022 10:28 AM
3	I pay out of pocket	9/29/2022 8:13 PM
4	Financial Aid	9/29/2022 4:27 PM
5	financial aid	9/29/2022 2:57 PM
6	FASFA	9/29/2022 10:53 AM
7	I don't have any financial assistance	9/29/2022 10:22 AM
8	CARES ACT	9/27/2022 9:01 AM
9	financial aid	9/26/2022 8:32 PM

Registration Survey

10	CARES	9/26/2022 10:06 AM
11	FASFA	9/25/2022 3:14 PM
12	Financial aid	9/23/2022 7:38 PM
13	I don't know	9/21/2022 7:27 PM
14	Financial Aid	9/21/2022 5:50 PM
15	Financial aid	9/21/2022 2:30 PM
16	I don't know if this is Workforce Solutions Funding, but I have a job at the college.	9/20/2022 5:14 PM
17	Cares Act	9/20/2022 4:06 PM
18	Financial Aid	9/20/2022 3:12 PM
19	FASFA	9/20/2022 2:44 PM
20	Do not currently know	9/20/2022 2:44 PM
21	.	9/7/2022 9:18 PM

Q17 Please rate your level of satisfaction with the following aspects of Financial Aid.

Answered: 205 Skipped: 49



	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT INTERACT WITH FINANCIAL AID THIS SEMESTER.)	TOTAL
Customer Service	61.46% 126	23.90% 49	2.44% 5	1.95% 4	10.24% 21	205
Knowledge of Services	59.31% 121	27.45% 56	1.96% 4	1.47% 3	9.80% 20	204
Overall Satisfaction	60.49% 124	26.34% 54	0.98% 2	1.46% 3	10.73% 22	205

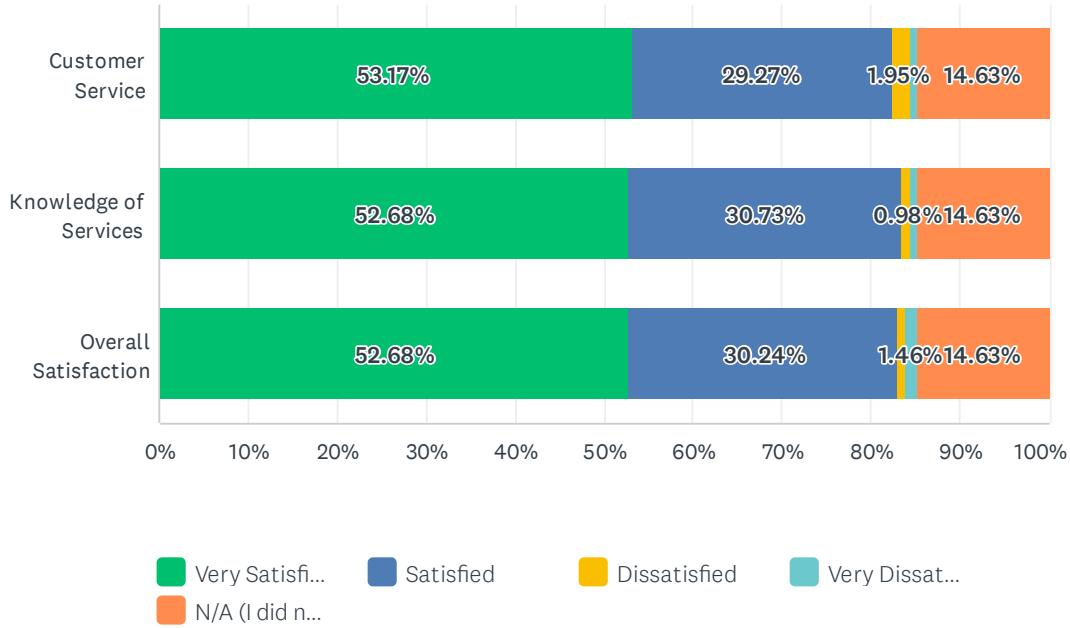
#	ADDITIONAL FEEDBACK REGARDING FINANCIAL AID:	DATE
1	Nora is amazing and always willing to help!!	9/30/2022 4:52 PM
2	very eagered to help	9/29/2022 8:45 PM
3	N/A	9/29/2022 7:24 PM
4	The representatives were very knowledgeable on the process to enroll.	9/29/2022 12:03 PM
5	Satisfied	9/29/2022 11:48 AM
6	I sent in everything myself and was very thankful that I was approved.	9/29/2022 10:53 AM
7	Na	9/29/2022 10:44 AM
8	Finacial aid really helped me out with a pell grant. Without that grant it would have been so hard to attend school	9/29/2022 10:21 AM
9	I am not offered or aware of any financial assitance. They did not even offer me the covid Financial assistance .I think that is what its called.	9/28/2022 8:56 PM
10	takes a long while for them to contact me back after numerous attempted contacts	9/24/2022 6:21 PM

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11	it's good to use	9/22/2022 4:30 PM
12	Always nice and helpful with questions I may have and go above and beyond to answer them	9/22/2022 1:46 PM
13	Helpful if you go face to face but never answer phone or return messages. I called [REDACTED] multiple times last year and nothing.	9/20/2022 7:06 PM
14	Sent an email and called about my financial aid status and never heard anything I don't even know what this debt card is for	9/20/2022 4:34 PM
15	Applied to pel grant for summer. Did not qualify even though I qualified the previous (spring) semester.	9/20/2022 4:06 PM
16	They were very helpful this semester and answered my emails super quickly.	9/20/2022 3:53 PM
17	They were very helpful and always manage to answer my email pretty fast	9/20/2022 3:31 PM
18	The girls are always helpful. Nora is extremely knowledgeable!	9/20/2022 2:54 PM
19	I wonder with the school why your financial aid program doesn't allow for the funds to be disbursed before school starts like many other colleges or universities.	9/20/2022 2:47 PM
20	Stephen Munoz helped me a lot !	9/20/2022 2:37 PM
21	Susana was knowledgeable and helped me get my fafsa rolling	9/20/2022 2:17 PM
22	Ms Nora helped alot!	9/7/2022 11:01 AM

Q18 Please rate your level of satisfaction with the following aspects of Student Accounts. (Business Office Services)

Answered: 205 Skipped: 49

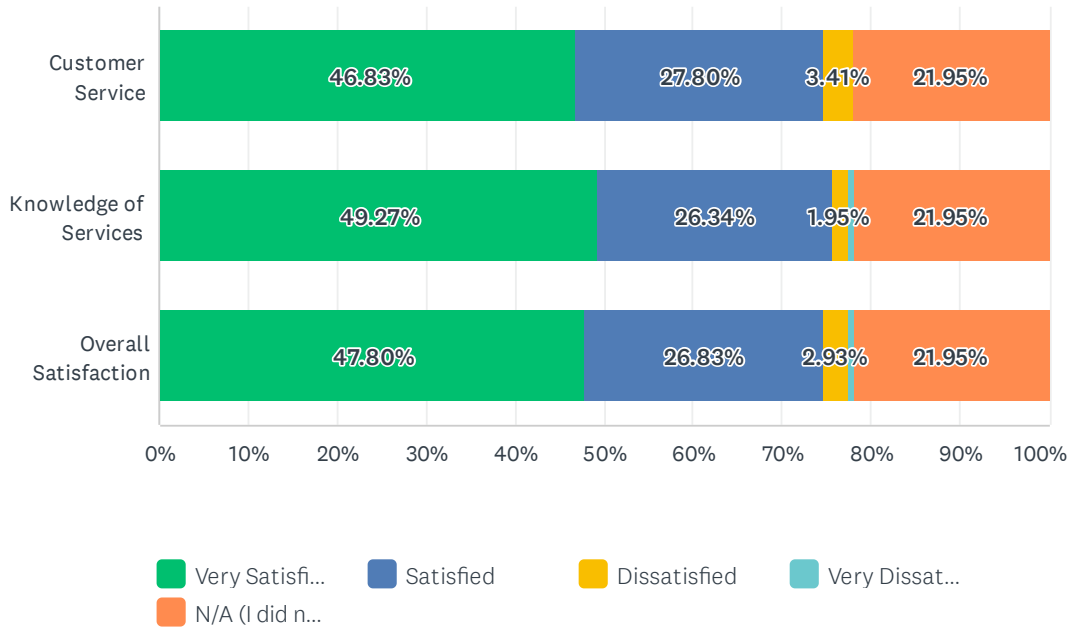


	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT INTERACT WITH THE BUSINESS OFFICE THIS SEMESTER.)	TOTAL
Customer Service	53.17% 109	29.27% 60	1.95% 4	0.98% 2	14.63% 30	205
Knowledge of Services	52.68% 108	30.73% 63	0.98% 2	0.98% 2	14.63% 30	205
Overall Satisfaction	52.68% 108	30.24% 62	0.98% 2	1.46% 3	14.63% 30	205

#	ADDITIONAL FEEDBACK REGARDING STUDENT ACCOUNTS:	DATE
1	N/A	9/29/2022 7:24 PM
2	The office servicers are very patient.	9/29/2022 12:03 PM
3	Satisfied	9/29/2022 11:48 AM
4	Na	9/29/2022 10:44 AM
5	There is a glitch in the payment plan system.	9/29/2022 10:21 AM
6	Lady seemed frusterated and said I can go online on my own and find out the information Im looking for .	9/28/2022 8:56 PM
7	love it	9/22/2022 4:30 PM
8	Was very good at giving details about what needs to be paid and why.	9/20/2022 5:14 PM
9	Wish I would've got a phone call about my tuition due when I had already paid it and still got dropped from class	9/20/2022 4:34 PM
10	The business office front desk, especially Zhe'anna, is always helpful and knowledgeable.	9/20/2022 2:54 PM

Q19 Please rate your level of satisfaction with the following aspects of Texas Book Company. (College Bookstore.)

Answered: 205 Skipped: 49



	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I DID NOT INTERACT WITH THE COLLEGE BOOKSTORE THIS SEMESTER.)	TOTAL
Customer Service	46.83% 96	27.80% 57	3.41% 7	0.00% 0	21.95% 45	205
Knowledge of Services	49.27% 101	26.34% 54	1.95% 4	0.49% 1	21.95% 45	205
Overall Satisfaction	47.80% 98	26.83% 55	2.93% 6	0.49% 1	21.95% 45	205

#	ADDITIONAL FEEDBACK REGARDING THE COLLEGE BOOKSTORE:	DATE
1	Not very happy they helped me order my books but I got the wrong things.	9/30/2022 4:52 PM
2	very friendly and knowledgeable	9/29/2022 8:45 PM
3	N/A	9/29/2022 7:24 PM
4	Satisfied	9/29/2022 11:48 AM
5	My teachers put the books I needed on for me.	9/29/2022 10:53 AM
6	Na	9/29/2022 10:44 AM
7	I use the online book service. I am very satisfied with that.	9/28/2022 8:56 PM
8	love it	9/22/2022 4:30 PM
9	Book store does not stay open longer than the first week of class. It needs to be open at least two weeks at the Alice site	9/21/2022 3:29 PM
10	Had a lot of trouble accessing an online book and contacted bookstore but got no helpful info. I	9/20/2022 7:06 PM

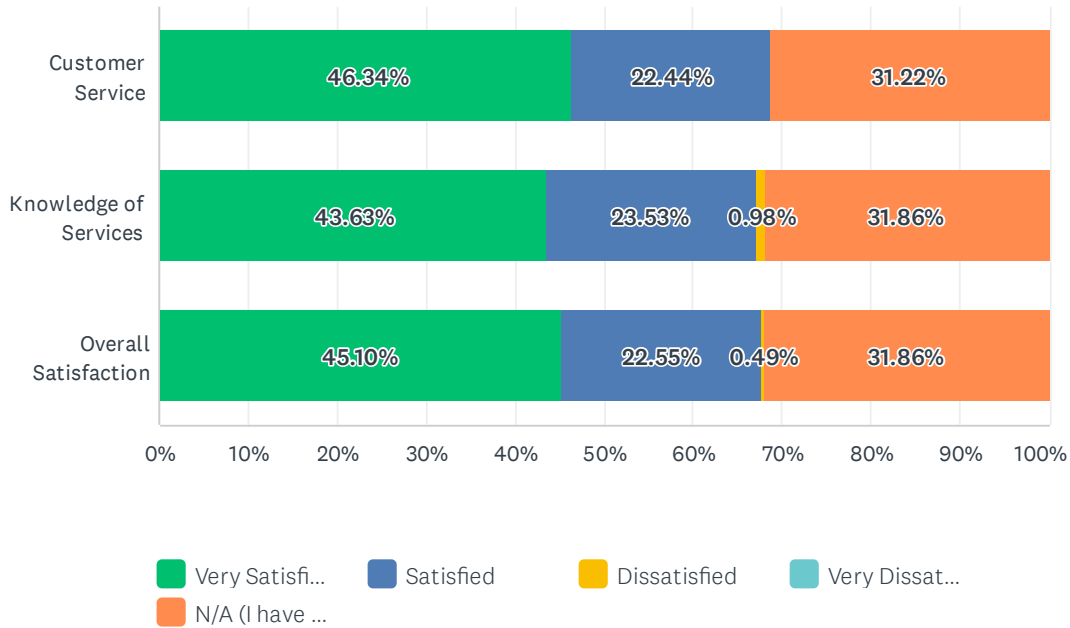
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was able to resolve problem by reaching out to McGraw Hill

11	I want there to be a bigger selection of electronics such as laptops and software that we can use as students and purchase through the bookstore.	9/20/2022 2:47 PM
12	All my material is ebook	9/20/2022 2:17 PM

Q20 Please rate your level of satisfaction with the following aspects of CBC IT Helpdesk.

Answered: 205 Skipped: 49

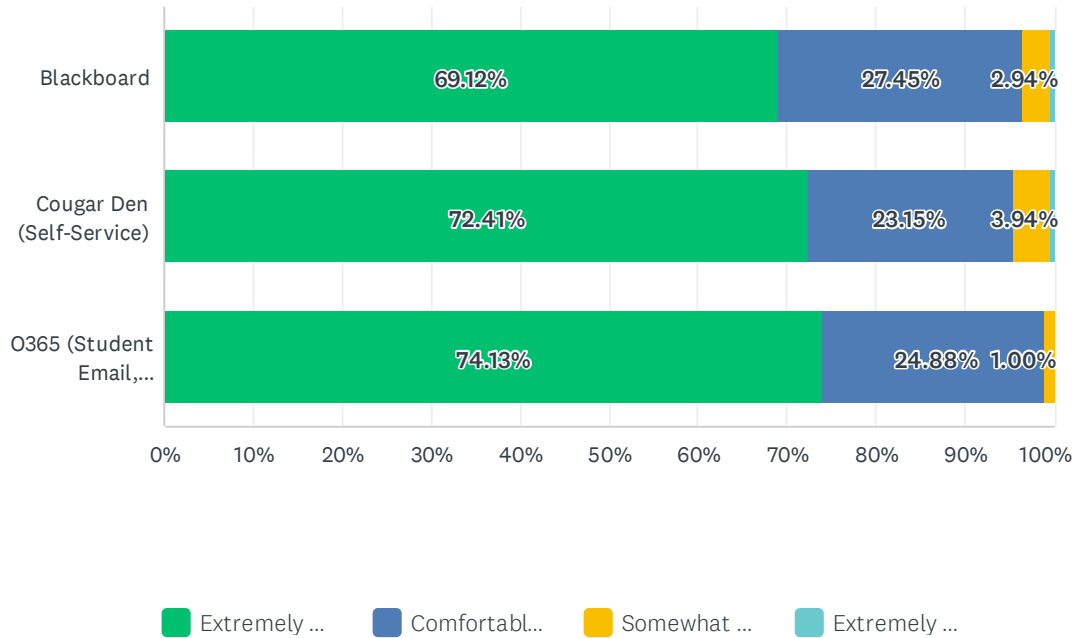


	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED	N/A (I HAVE NOT INTERACTED WITH THE IT HELPDESK THIS SEMESTER.)	TOTAL
Customer Service	46.34% 95	22.44% 46	0.00% 0	0.00% 0	31.22% 64	205
Knowledge of Services	43.63% 89	23.53% 48	0.98% 2	0.00% 0	31.86% 65	204
Overall Satisfaction	45.10% 92	22.55% 46	0.49% 1	0.00% 0	31.86% 65	204

#	ADDITIONAL FEEDBACK REGARDING THE CBC IT HELPDESK:	DATE
1	wait was not long at all very helpful	9/29/2022 8:45 PM
2	N/A	9/29/2022 7:24 PM
3	Satisfied	9/29/2022 11:48 AM
4	IT has been the only people that I have had help me with problems and solved them.	9/29/2022 10:53 AM
5	Na	9/29/2022 10:44 AM
6	The Help Desk is the one that tried to answer all my Business and Financial Aid questions . Then connected me to the right extension	9/28/2022 8:56 PM
7	love it they help me find my classroom	9/22/2022 4:30 PM
8	Cynthia is always a huge help and if she can't fix it she will find someone who can.	9/20/2022 2:54 PM
9	Was just a little concerned a few times because we've had quite a bit of phishing going on and lots of emails that were part of that.	9/20/2022 2:47 PM
10	Someone always answers!	9/7/2022 11:01 AM

Q21 Please indicate your comfort level with using the following technologies?

Answered: 205 Skipped: 49

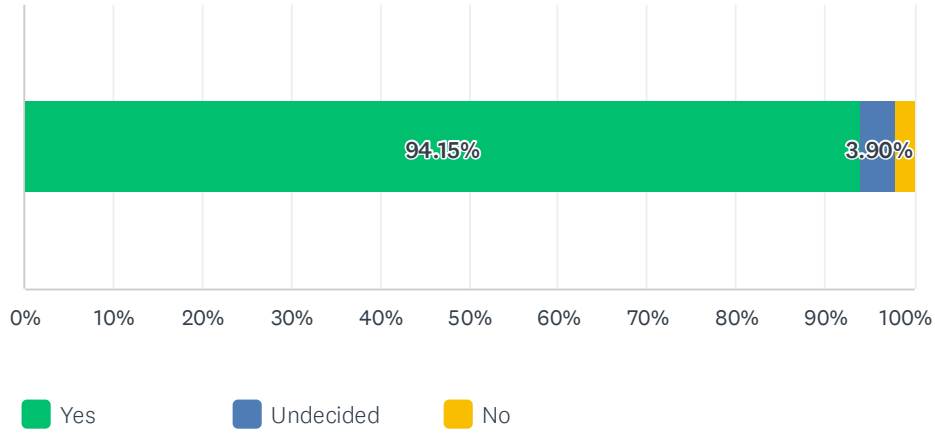


	EXTREMELY COMFORTABLE (NO ASSISTANCE NEEDED)	COMFORTABLE (I KNOW HOW TO CONTACT THE IT HELPDESK.)	SOMEWHAT UNEASY (I COULD USE SOME ONBOARDING ASSISTANCE.)	EXTREMELY UNCOMFORTABLE (CANNOT ACCESS OR UNFAMILIAR)	TOTAL
Blackboard	69.12% 141	27.45% 56	2.94% 6	0.49% 1	204
Cougar Den (Self-Service)	72.41% 147	23.15% 47	3.94% 8	0.49% 1	203
O365 (Student Email, Microsoft Word, Powerpoint, Excel, etc.)	74.13% 149	24.88% 50	1.00% 2	0.00% 0	201

#	ADDITIONAL FEEDBACK REGARDING TECHNOLOGY ON CAMPUS:	DATE
1	N/A	9/29/2022 7:24 PM
2	The technologies are very simple and straight-forward	9/29/2022 12:03 PM
3	Satisfied	9/29/2022 11:48 AM
4	Na	9/29/2022 10:44 AM
5	Very east to get into and easy to understand all material lessons given.	9/28/2022 8:56 PM
6	it's good to use	9/22/2022 4:30 PM
7	I think the CougarDen system is not the best. I think there should be a direct link to get to College Self Service. I can't get to the self-service thru the Den.	9/20/2022 7:06 PM
8	Wish the Blackboard app actually showed the due dates without me having to go on every classes syllabus to check the due dates	9/20/2022 2:26 PM

Q22 Would you recommend Coastal Bend College to a friend or family member?

Answered: 205 Skipped: 49



ANSWER CHOICES	RESPONSES	
Yes	94.15%	193
Undecided	3.90%	8
No	1.95%	4
TOTAL		205

Q23 Please include any comments or suggestions on how Coastal Bend College can improve services to students.

Answered: 205 Skipped: 49

#	RESPONSES	DATE
1	This is my 1st year at cbc and so far it has treated me extremely well!	10/4/2022 4:49 PM
2	continue the great job!	10/4/2022 8:21 AM
3	Have more activities planned for the freshman class. For example, a day where the freshman must attend to meet new people and know more about the college.	10/2/2022 6:56 PM
4	I applied to this school before I was married, and I was not able to change my login name afterwards. I was hoping this will not be a permanent situation.	10/1/2022 12:46 PM
5	th	10/1/2022 12:39 PM
6	I was wondering if I could get another card. Prior to my knowledge my mother ended up throwing away in my card without knowing that it was mine and I was wondering if I could get another	9/30/2022 11:11 PM
7	It would nice for the bookstore to open sooner for the semesters in the Kingsville location	9/30/2022 6:16 PM
8	Having a separate WiFi for the dental hygiene clinic would be helpful, as connection is often an issue.	9/30/2022 4:54 PM
9	Success Coaches need to help students be successful by helping with questions, answering the phone and not taking hours of lunch through out the day when we cannot get ahold of them via phone or email (hardly ever) we go to campus to find out no one will be there for a hour or 2	9/30/2022 4:52 PM
10	help students have more online classes	9/30/2022 2:13 PM
11	None	9/30/2022 1:26 PM
12	Everything has been pretty simple to use or figure out	9/30/2022 12:20 PM
13	I really like the use of blackboard	9/30/2022 11:49 AM
14	Everything was good, but I wish there was more to do at the Alice Tx location	9/30/2022 11:41 AM
15	Been nothing but great go me	9/30/2022 11:39 AM
16	The front desk at the pleasanton location can improve. When I was needing assistance the front lady was lost of words, this doesn't represent CBC in a good way. At the beginning of the semester I also needed to know what room my distance learning psych class was and [REDACTED] was completely clueless.	9/30/2022 10:28 AM
17	Easier access to websites for work.	9/30/2022 8:22 AM
18	Better professors	9/30/2022 1:45 AM
19	have advisors answer emails as self advising is hard.	9/30/2022 12:45 AM
20	It would be nice to have more nursing instructors	9/29/2022 11:07 PM
21	More promotions of the college and visit more schools	9/29/2022 11:01 PM
22	I have no suggestions.	9/29/2022 10:32 PM
23	uncertain	9/29/2022 9:39 PM
24	It would be better if the phones would get answered or at least give call backs.	9/29/2022 9:18 PM
25	n/a	9/29/2022 8:47 PM
26	very impress with all departments	9/29/2022 8:45 PM

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27	They do great!	9/29/2022 8:24 PM
28	Better telephone communication.	9/29/2022 8:13 PM
29	No suggestions	9/29/2022 7:50 PM
30	no improvement at this time	9/29/2022 7:24 PM
31	Not at this time.	9/29/2022 5:40 PM
32	N/A	9/29/2022 4:27 PM
33	n/a	9/29/2022 4:08 PM
34	Na	9/29/2022 4:05 PM
35	none	9/29/2022 3:39 PM
36	Some employees need to answer emails and advisors aren't always available	9/29/2022 3:10 PM
37	i love coastal bend college	9/29/2022 2:57 PM
38	This has been easy for me thanks to the staff	9/29/2022 2:49 PM
39	The McGraw Hill Connect website is buggy and never loads my proctored quizzes. Everything else is fine.	9/29/2022 1:53 PM
40	Nothing it is good.	9/29/2022 1:45 PM
41	I think CBC is doing great	9/29/2022 1:32 PM
42	Teachers could work on responding to students in a timely manner	9/29/2022 1:18 PM
43	Be more available to the students.	9/29/2022 12:52 PM
44	More advertising	9/29/2022 12:46 PM
45	More computer classes offered online.	9/29/2022 12:39 PM
46	The staff is extremely friendly and patient explaining the process for enrolling.	9/29/2022 12:03 PM
47	I have no comments or suggestions.	9/29/2022 11:59 AM
48	N/A	9/29/2022 11:53 AM
49	Satisfied	9/29/2022 11:48 AM
50	No suggestions.	9/29/2022 11:46 AM
51	No Comments	9/29/2022 11:38 AM
52	No comments CBC is already good as it is	9/29/2022 11:20 AM
53	N/A	9/29/2022 11:20 AM
54	N/A	9/29/2022 11:18 AM
55	no thanks.	9/29/2022 11:17 AM
56	I think that CBC can improve services to students by sending out more emails regularly and asking if the students need assistance and giving helpful advice through that.	9/29/2022 11:17 AM
57	yes	9/29/2022 11:15 AM
58	no thanks.	9/29/2022 11:12 AM
59	i really have no complaints about the school the only thing i wish was better was the sucrity on the pleasanton campus	9/29/2022 11:10 AM
60	please talk to people until the problem is solved. It shouldn't take two weeks between emails and there should be call backs.	9/29/2022 10:53 AM
61	i dont have anu suggestions ive had a good time so far	9/29/2022 10:52 AM
62	Na	9/29/2022 10:44 AM

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63	N/A	9/29/2022 10:35 AM
64	Staffing in all departments appropriately. Not settling for staff that is rude just to fill a position(on an educational level.)	9/29/2022 10:28 AM
65	I honestly think y'all are doing great. I had such an easy application/registration process. No complaints!	9/29/2022 10:27 AM
66	Ikr would be nice to see some sort of music appreciation clubs in locations	9/29/2022 10:27 AM
67	More knowledge on homeschoolers coming into CBC as dual credit and regular students would be extremely helpful.	9/29/2022 10:26 AM
68	Easier access to bookstore and help transportation for those that need it	9/29/2022 10:24 AM
69	Looking at those who dumped all there money into the school and has a hard time earning more without assistance.	9/29/2022 10:22 AM
70	Haven't had any problems, so unsure.	9/29/2022 10:22 AM
71	I am satisfied	9/29/2022 10:21 AM
72	Coastal Bend does a great job at keeping students informed through email and is very active. I dont have any changes	9/29/2022 10:21 AM
73	Give us students more activities on campus so we're able to bond with the rest of the students on campus.	9/29/2022 10:19 AM
74	None needs to be improved. All the staff are so helpful and are willing to make sure you succeed!	9/29/2022 10:19 AM
75	No comment	9/29/2022 8:56 AM
76	Business office and Financial Aid can offer more information as to what is available for Aid assistance . Business office can be more helpful in helping with online assistance and answer	9/28/2022 8:56 PM
77	Just make sure we all pass and are taking our classes seriously.	9/28/2022 12:34 PM
78	Some course instructions could be easier to understand	9/28/2022 10:13 AM
79	just tell them to have a good day	9/27/2022 10:53 AM
80	Possibly fix the amount of fake emails being sent.	9/27/2022 9:01 AM
81	Notify students via email when advisors/teachers are out of office for a long period of time (like when taking a leave of absence or emergency.)	9/26/2022 10:38 PM
82	Everything is great	9/26/2022 9:17 PM
83	I haven't been to school in a long time, but slowly but steady I'm getting the hang of it.	9/26/2022 8:32 PM
84	A coffee shop	9/26/2022 6:02 PM
85	Honestly, just better wifi	9/26/2022 12:41 PM
86	Work a little more at the students pace.	9/26/2022 12:22 PM
87	no comments.	9/26/2022 10:06 AM
88	No comments	9/26/2022 3:15 AM
89	I have not had any problems with CBC.	9/25/2022 11:02 PM
90	Send more emails.	9/25/2022 6:54 PM
91	Great college!	9/25/2022 6:05 PM
92	The only thing I think would help is if 2 days prior to the first day of using blackboard there was an online trial blackboard you could play around and use because on my first day even with the powerpoint i was still very confused.	9/25/2022 3:14 PM
93	better communication	9/24/2022 6:21 PM

Registration Survey

94	I don't have any suggestions.	9/24/2022 5:08 PM
95	No questions	9/24/2022 2:33 PM
96	N/A	9/24/2022 11:51 AM
97	Service is amazing	9/24/2022 10:42 AM
98	I think the way my campus is improving is working great for my fellow students.	9/23/2022 9:28 PM
99	Doing great, keep up the great job!	9/23/2022 7:38 PM
100	I think there should not be a charge for parking on fees if you are an online student. That money was taken from my financial aid and I just dont see that fair.	9/23/2022 2:02 PM
101	To me everything is great and so is everyone that I have talked too	9/23/2022 1:08 PM
102	No comment	9/23/2022 10:22 AM
103	na	9/22/2022 6:45 PM
104	no need to improve anything	9/22/2022 4:30 PM
105	Everything have always worked good for me!	9/22/2022 3:32 PM
106	Great services	9/22/2022 3:11 PM
107	I believe CBC is doing a great job already and does not any improvement. Very satisfied	9/22/2022 2:37 PM
108	N/A	9/22/2022 1:46 PM
109	Well I tried to contact financial aid office with an email about the CARES Act. i've tried for 2 weeks to try to apply but they did not open one up. I've sent an email last week and they said they were going to open it the following week. I still did not see the application, I've emailed again and did not get a response.	9/22/2022 1:13 PM
110	Update blackboard with a shortcut to McGraw Hill .	9/22/2022 12:43 PM
111	Offer more money	9/22/2022 12:40 PM
112	If the price would stop increasing every semester that would improve the ability for students to be able to plan for classes Not everyone can get financial aid so this would be helpful.	9/22/2022 10:56 AM
113	Have quicker responses from the business office.	9/22/2022 10:39 AM
114	N/A	9/22/2022 10:23 AM
115	It would be nice if it were easier to get ahold of someone at college by phone.	9/22/2022 8:53 AM
116	nothing they are perfect	9/22/2022 4:08 AM
117	Pay attention more to students	9/21/2022 10:42 PM
118	n/a	9/21/2022 9:19 PM
119	I have to admit CBC made the option of going back to school so much easier then I thought it would be. Everyone I have had any encounter with has made me feel super comfortable and have made the process super easy!	9/21/2022 7:43 PM
120	Keep working hard	9/21/2022 7:27 PM
121	Knowledgeable staff. Work on people/customer interaction skills. Teachers need to care about the student and be available and respond in a timely manner. Rude comments and lack of empathy is too common at this school.	9/21/2022 5:50 PM
122	None	9/21/2022 4:18 PM
123	I believe there needs to be more one on one time with an in person staff member to help with online courses. Especially in the first few weeks of the semester	9/21/2022 3:29 PM
124	I'm satisfied the way it is now	9/21/2022 2:30 PM
125	better communication between the office in beeville and the satellite campuses.	9/21/2022 1:48 PM

Registration Survey

126	Previously I had an advisor who had me take classes that I did not need. Making sure they're aware can save students time, stress and money.	9/21/2022 12:36 PM
127	I feel everything I have done and everyone I have dealt with have been very helpful.	9/21/2022 11:56 AM
128	Have more communication	9/21/2022 10:22 AM
129	Maybe CBC can answer faster to emails	9/21/2022 10:10 AM
130	N/A	9/21/2022 10:07 AM
131	I think you are doing just fine.	9/21/2022 9:46 AM
132	Everything is amazing. For being a first time college student it was so helpful everything and everyone was very helpful.	9/21/2022 9:38 AM
133	More knowledgeable advisors to reduce wait time and give accurate information to students re: transfer credits and to avoid multiple meetings/delays in registering/resolution. Registrar was very helpful.	9/21/2022 9:15 AM
134	N/A	9/21/2022 8:55 AM
135	BlackBoard Help	9/21/2022 8:50 AM
136	i feel everything is ok	9/21/2022 12:18 AM
137	Nothing	9/20/2022 11:29 PM
138	Include an area that shows how to submit homework on blackboard.	9/20/2022 11:21 PM
139	Make calls to people with pell grants what day would they receive there rest of the money from the pell grant and don't take forever to send them so they can get stuff for school sooner.	9/20/2022 11:15 PM
140	More things for students to do in free time	9/20/2022 10:51 PM
141	I think everything at the college is very good. I have had great interactions with a lot of the staff, and everyone has been extremely helpful and friendly.	9/20/2022 10:36 PM
142	I love CBC and have no suggestions since it's already so great. Go Cougs!!!	9/20/2022 10:13 PM
143	Have more safety on student emails from scam emails.	9/20/2022 9:53 PM
144	Leave the lobby area open past 5pm so students who need Wi-Fi can do homework after class. It's hard when class is also dismissed at 5pm	9/20/2022 9:51 PM
145	Could probably help out with dorm clean up and ask student living in dorms about the living situations	9/20/2022 9:04 PM
146	N/a	9/20/2022 7:51 PM
147	My only critique is that it is always difficult to get ahold of student services as the phone call almost always goes to voice mail.	9/20/2022 7:39 PM
148	No comments at this time.	9/20/2022 7:24 PM
149	Answer phone calls and return messages. Better availability for advisors and info for programs. Direct link to self service and less cumbersome system of viewing courses to register.	9/20/2022 7:06 PM
150	I'm satisfied with everything at the moment!	9/20/2022 5:42 PM
151	no other comments or suggestions	9/20/2022 5:24 PM
152	While I have been in college and attending classes, everything has been good.	9/20/2022 5:14 PM
153	Costal Bend does not need to improve in any way. This is a very helpful school	9/20/2022 5:13 PM
154	CBC is great!	9/20/2022 5:12 PM
155	For the services to be better, I think that maybe they could reach out every once in a awhile to make sure that everything is good. This is because a student might not know how to get in contact with someone.	9/20/2022 5:12 PM
156	no	9/20/2022 4:34 PM

Registration Survey

157	Reach out to students more to make sure they are doing ok.	9/20/2022 4:34 PM
158	No comments	9/20/2022 4:11 PM
159	The only issue I would say I've had is staff members not returning my phone call if I leave a message.	9/20/2022 4:06 PM
160	NA	9/20/2022 4:06 PM
161	My experience is limited to the nursing program, but I would love for us to have more supplies and equipment in our lab. Especially IV start supplies (we were only given one from the program & that is a huge skill we are expected to master before clinicals).	9/20/2022 3:53 PM
162	I don't know	9/20/2022 3:35 PM
163	They only thing is WIFI it goes down often when I am in class in the morning	9/20/2022 3:31 PM
164	Cleaner dorms and apartments. Gym allowed for all students and with extended hours.	9/20/2022 3:26 PM
165	Provide more activities for the students that are on campus. That's way students can stay out of trouble and have fun and bond with other students and staff members	9/20/2022 3:13 PM
166	N/A	9/20/2022 3:12 PM
167	i think cbc should have student parties and get togethers so everyone can get to know each other	9/20/2022 3:11 PM
168	Provide way more activities for the students on campus. That way the students can stay out of trouble (doing things their not supposed to) and still have fun and be social and bond with the rest of the schools students and staff.	9/20/2022 3:09 PM
169	Please find someone who has knowledge of homeschooling.	9/20/2022 2:54 PM
170	More things need to be added to the bookstore	9/20/2022 2:48 PM
171	I believe Coastal Bend College is a very well rounded community college that focuses on the educational needs for the future of their students who decide to start their journey on to various career paths.	9/20/2022 2:47 PM
172	Easier access to ebooks	9/20/2022 2:44 PM
173	N/A	9/20/2022 2:44 PM
174	Continue being good to others	9/20/2022 2:39 PM
175	More face to face	9/20/2022 2:37 PM
176	I think better or faster communication via email would be great, but I understand that everyone gets busy.	9/20/2022 2:33 PM
177	More online courses available for students that work fulltime. Especially Math classes.	9/20/2022 2:32 PM
178	The admission process was easy. The staff were friendly and I feel at ease and welcome whenever I interact with any of them whether on the phone or personally on site.	9/20/2022 2:29 PM
179	n/a	9/20/2022 2:28 PM
180	N/A	9/20/2022 2:28 PM
181	Work on blackboard app. I should be able to check the calendar for due dates and click on "grades" and see all my grades with out having to click on all my classes individually and check grades	9/20/2022 2:26 PM
182	The only thing I would love to see improve on the Pleasanton campus is more workforce opportunities	9/20/2022 2:24 PM
183	Maybe try to have a better communication with disability	9/20/2022 2:24 PM
184	Nothing. CBC has very affordable education and great service.	9/20/2022 2:21 PM
185	Answer the phone in the summer.	9/20/2022 2:21 PM
186	N/A perfect solutions	9/20/2022 2:19 PM

Registration Survey

187	I feel that the services are well done and very helpful.	9/20/2022 2:18 PM
188	no suggestions at this time i am happy with what courses u are providing me at this time.	9/20/2022 2:18 PM
189	More prominent design of labels that direct students to the help they need, showing clear directions to go where they are looking to receive help.	9/20/2022 2:17 PM
190	I can't think of one single thing. Everything is good	9/20/2022 2:17 PM
191	Blackboard i wish was more user friendly	9/20/2022 2:17 PM
192	I have nothing. CBC has affordable education and great service.	9/20/2022 2:16 PM
193	Give them time to adjust to a different atmosphere	9/20/2022 2:15 PM
194	I am very happy with coastal bend student services as is !	9/20/2022 2:15 PM
195	N/A	9/20/2022 2:15 PM
196	honestly just by adding more events and things to do on campus. there's a pretty decent student life going on but it could improve	9/20/2022 2:13 PM
197	None	9/20/2022 2:13 PM
198	i believe cbc is perfect just the way it is. very organized and easy to work with!	9/20/2022 2:12 PM
199	Everything is already great.	9/20/2022 2:11 PM
200	More Lights around campus	9/20/2022 2:11 PM
201	No suggestive, I really enjoy CBC	9/20/2022 2:11 PM
202	.	9/7/2022 9:18 PM
203	It would be better if people would answer the phone at the different locations	9/7/2022 11:01 AM
204	The Cougar Alerts and Financial Aid text messages (reminders) are a great form of communication to help keep me on track with achieving my degree plan in a timely fashion. I've received text messages in the past and its helped me tremendously with the quick "heads up".	9/6/2022 3:50 PM
205	It would be nice to receive a call back when we leave a message.	9/6/2022 3:42 PM